

Welcome to the Royal Hallamshire Hospital

Outpatient guide



Information for patients
Sheffield Teaching Hospitals



PROUD TO MAKE A DIFFERENCE

SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST



Foreword

We want your hospital visit to be as simple and straight forward as possible. This booklet is intended to give you some general information about the hospital so that you know what to expect.

It cannot cover everything you may want to know, so please feel welcome to ask the doctors, nurses or other hospital staff if you have anything which concerns you.

Contents

Welcome to Sheffield Teaching Hospitals	6
Your appointment	7
Appointment reminder service	
Help us to help you	
Help for people who need an interpreter	
Help for people with a hearing impairment	
Accessible information and communication	
DisabledGo access guide	
How to get here	10
By public transport	
By car	
Disabled parking	
By ambulance/medicar	
Help with your fares	
When you get here	13
Where to go	
How long will it take?	
What to bring with you	
Waiting times	
Sick notes	
Before leaving	14
Further appointments	
Prescriptions	

Other important information about your visit	16
Screening	
Consent	
Second opinions	
Medication and other treatments	
Hospital notes and confidentiality	
Teaching at the hospital	
Research at the hospital	
Organ donation	
Mobile phones and mobile devices	
Free Wi-Fi	
Telephones	
Smoking	
Zero tolerance	
Services available	22
Refreshments	
Shops	
Cash points	
Volunteer Service	
Hospital chaplains	
Sheffield Hospitals Charity	
Your opinion is very important to us	25
How to make a complaint	
Friends and Family test	
Foundation Trust membership	28
Useful numbers and websites	31
Map	32

Welcome to Sheffield Teaching Hospitals

Sheffield Teaching Hospitals is one of the UK's largest NHS Foundation Trusts and one of the largest and busiest teaching hospitals. We have over 16,000 staff caring for over two million patients each year at our five hospitals and in the local community:

- Royal Hallamshire Hospital
- Northern General Hospital
- Charles Clifford Dental Hospital
- Weston Park Cancer Hospital
- Jessop Wing Maternity Hospital

We offer a full range of local hospital and community health services for people in Sheffield as well as specialist hospital services to patients from further afield in our many specialist centres.

Thanks to the hard work and commitment of our staff and volunteers, Sheffield Teaching Hospitals NHS Foundation Trust has been given an overall rating of 'Good' by the Care Quality Commission (CQC) with many services rated as 'Outstanding'. This means the Trust is one of only 18 (out of 174 Trusts) to have achieved a Good rating in every one of the five domains which the Care Quality Commission use to rate a NHS organisation: Safe, Caring, Responsive, Well led, Effective.

The Trust plays a key role in the training and education of medical, nursing and dental students with our academic partners, including the University of Sheffield and Sheffield Hallam.

As a Foundation Trust we have more freedom to develop our services for the benefit of patients and give people a much greater say in how we do this.

For details of how you can get more involved in the running of the hospital see page 28 on Foundation Trust Membership.

For more information visit: **www.sth.nhs.uk**

Your appointment

Details of your visit are on your outpatient appointment letter. If you have any queries at all about your appointment date, or if you need to change it, please telephone the number given on your appointment letter.

Please remember to let us know if you have changed your name, address, or your GP, so that we can update our records.

To help us find your appointment record, please have the following information to hand:

- The date you are coming into hospital
- Your hospital number (this can be found on your admission letter and starts with two letters followed by four numbers)

Appointment reminder service

To help reduce the number of wasted appointments we have begun to introduce a telephone reminder service. This is an automated telephone call which will ask you to confirm if you are planning to attend your outpatient appointment or not.

Please help us make best use of our time by letting us know if you are unable to attend.

If you do not wish to receive this service please let the clinic receptionist know on your next visit.

Help us to help you

We want to make sure your visit goes smoothly, so please let us know if you have any special needs before you come into hospital.

Help for people who need an interpreter

If you do not speak English and need to have an interpreter for your appointment, please ask someone who speaks English to telephone the department you are visiting and they will carry out an assessment of your language needs. This telephone number should be on your appointment letter.

Most interpreting is now done via the telephone in the clinic. Only in exceptional circumstances will we offer a face to face interpreter.

Help for people with a hearing impairment

If you need a sign language interpreter for your appointment please call the clinic before your visit and they will arrange this for you. Please provide as much notice as possible.

As well as face-to-face British Sign Language (BSL), the Trust is also using video BSL where appropriate and this may be used for your appointment.

Accessible information and communication

If you have an on-going communication support need as a result of a disability, impairment or sensory loss, please do tell us. If required, patient information can be made available in alternative formats. This is only done on request but can include Braille, large print, audio, electronic formats and other languages.

You can tell us about your needs by calling the Patient Services Team on **0114 271 2400** or by emailing **sth.pals@nhs.net**

You can find out more about accessible information and communication by reading our leaflet 'Do you have a disability, impairment or sensory loss?' (PIL2998) and completing the requirements form inside. This can be found on our website: <https://publicdocuments.sth.nhs.uk/pil2998.pdf>

DisabledGo access guide

Sheffield Teaching Hospitals has worked in partnership with DisabledGo to produce online access guides for all departments, wards and services at:

- Northern General Hospital
- Royal Hallamshire Hospital
- Jessop Wing Maternity Hospital
- Charles Clifford Dental Hospital
- Weston Park Hospital

The access guides cover such information as automatic doors, ramps, lighting, colour contrast, signage, background noise and much more.

Please visit the DisabledGo website to search for the relevant hospital / department:

www.disabledgo.com/search-places-to-go

How to get here

By public transport

The Royal Hallamshire Hospital is about a 25 minute walk from the city centre and is served by several bus routes. Details of these bus routes and other public transport options can be found in the Sheffield Hospital Travel Guide. The guide is available from Travel South Yorkshire and can be obtained by calling Traveline on **01709 51 51 51** or visiting their website: www.travelsouthyorkshire.com

The **H1 Hospital Shuttle Bus** service is a public bus service running between the Royal Hallamshire and Northern General Hospitals. The service operates between 0600 and 1800 on weekdays, with the exception of bank holidays. There is no weekend service. The buses leave from both the bus turning circle (at the end of B Road) at the Royal Hallamshire Hospital and from the turning circle (outside the Clock Tower) at the Northern General Hospital. At off-peak times the buses run half hourly leaving the termini on the hour and half hour. During peak hours the buses are at 45 minute intervals at: 08.15, 09.00, 09.45 and 10.30 in the morning and 15.45, 16.30, 17.15 and 18.00 in the afternoon.

The buses travel via Herries Road, Penistone Road, Netherthorpe Road, Western Bank and Glossop Road and will stop, by request, at any stop on the route. The fare for the full journey between the 2 hospitals is £2 and £1 for any part journey.

By car

Parking is extremely limited at all our sites and spaces can fill up very early. We cannot guarantee a space for you on arrival so please, wherever possible, use alternative transport methods. Both our hospital campus sites have extremely good public transport links as well as drop-off areas immediately adjacent to most entrances.

The Royal Hallamshire hospital is on Glossop Road (B6069). If you are using SatNav the postcode for the hospital is S10 2JF.

There is a site plan at the back of this leaflet showing the hospital's multi-storey car park. There is a charge for parking in the multi-storey car park, disabled parking is free. For details of current charges telephone: **0114 271 3140**.

There is also an alternative car park, run by Q-Park, on Durham Road. This is just a short walk away from the hospital.

Disabled parking

If you are brought into hospital by another driver they may drop you outside the department you are visiting but the car must then be moved to a designated parking area. Disabled car parking spaces are available near the main entrances to all major buildings.

By ambulance or medicar

If you feel that you need an ambulance or Medicar to get to hospital please telephone the number on your appointment letter and speak to a member of staff. Please note that this service is not available to all patients, only to those with a medical need.

Help with your fares

If you are entitled to certain means tested benefits you may be able to get help with your train or bus fares or car mileage, including a £2.00 contribution to car parking at the multi-storey car park at the Royal Hallamshire Hospital. Further information and advice is available from the hospital Cashiers on **0114 271 2060** or **271 2545**.

The method of payment for travel expenses is in the form of cash and BACs (payment direct into your account).

You are advised to claim any travel expenses in cash at the Cashiers window within the three month period. The Cashiers office is situated on Level B at the Royal Hallamshire Hospital.

You will be required to show your most up-to-date benefit letter along with your attendance certificate which you can collect from the outpatient clinic. It is essential that you produce your bus tickets and train tickets as evidence of the amount.

Car mileage will be worked out by the use of AA Auto route.

Alternatively please refer to the Healthcare Travel Costs Scheme which has been issued by the Department of Health and can found on their website: www.nhs.uk/NHSEngland/Healthcosts/Pages/Travelcosts.aspx

When you get here

Where to go

There are two main entrances, one on A road and one on B road. Please go to the reception desks for directions if you are unsure of where to go. Volunteers are available to assist you.

How long will it take?

If you are a new patient please be prepared for your visit to take up the major part of the morning or afternoon as, in some cases, it may be necessary for you to have tests or x-rays during the course of your visit. Please ensure you take this into account when parking as your visit may take more than 4 hours.

What to bring with you

Please make sure you have brought all your current medication with you.

Disclaimer

The trust accepts no responsibility for the loss of, or damage to, personal property of any kind unless deposited for safe custody. Please leave valuables at home. If you need to bring personal items that are expensive please be aware that you do so at your own risk.

Waiting times

The standard is that patients will be seen within 30 minutes of their appointment time to see the doctor. If, exceptionally, there are delays in the clinic, the department staff will keep you informed.

Sick notes

If you need a sick note please remember to ask the doctor during your consultation in the clinic.

Before leaving

Further appointments

When you have been seen by the doctor you will be told whether or not you need to attend the outpatient department again. Before leaving you should tell the receptionist who will either:

- offer you a further date for a future clinic
- note that you do not need to attend
- arrange to write to you offering a future appointment date

Different clinics book appointments differently.

Prescriptions

You will only be given a hospital prescription for medicines which you need to start taking immediately, or those which your GP is unable to prescribe.

Please do not ask the hospital doctor for medicines you routinely obtain from your GP (repeat prescriptions).

If your hospital doctor wants you to start taking a new routine medicine a letter will be sent to your GP. This letter will advise your GP what to prescribe. Please allow sufficient time for details of your new prescription to be sent from the outpatient clinic to your GP surgery before requesting a new prescription.

If the hospital doctor issues you with a prescription this should be taken to the Boots Pharmacy on C Floor of the Royal Hallamshire Hospital.

The Boots Pharmacy is open:

Monday to Friday 8.30am to 7.00pm
Saturday 9.00am to 2.00pm

Outside these times prescriptions should be taken to the hospital pharmacy also located on C Floor of the Royal Hallamshire Hospital.

The hospital pharmacy is open:

Monday to Friday 8.30am to 7.00pm

Saturdays and Sundays 9.00am to 4.00pm

A hospital prescription must be dispensed at the hospital and cannot be taken to your local chemist.

White prescriptions and clinical trial prescriptions should be taken to the Hospital Pharmacy, while blue prescriptions should be taken to the Boots Pharmacy located within the hospital.

If you normally pay a prescription charge then the current charge will be made. If you are exempt from payment please make sure you bring proof of this, for example, a pension book or exemption certificate.

If you do not have proof of exemption, there will be delays in processing your prescription as you will be asked to complete and sign a form at the pharmacy.

It is important that you understand clearly how to use the medicines you are prescribed. If you are unsure please ask the pharmacy staff who will be pleased to help.

Other important information about your visit

Screening

To protect all our patients from potential infections, we ask everyone coming into hospital or attending outpatients a number of questions about their health. These questions may include ones about Creutzfeldt-Jakob disease (CJD) and MRSA. Asking these questions doesn't mean that we think you may have these illnesses. The Department of Health requires us to ask these questions to protect all patients, so please don't worry.

In addition to this, we now routinely swab patients for MRSA when they are admitted to hospital. We also swab many patients for MRSA when they are outpatients and we are preparing for them to be admitted to hospital for planned operations. This is in line with Sheffield Teaching Hospitals' policy.

Consent

A large number of the treatments and procedures we undertake at STH have an associated risk. We will inform you of these risks beforehand, and give you the opportunity to ask questions, as you require. You may also be asked to sign a consent form, to acknowledge that you clearly understand what is going to happen to you and the associated risks involved.

Second opinions

Advice from a different healthcare professional either here or elsewhere is usually available. We would be happy to advise you how to go about this if necessary.

Medication and other treatments

Some of the medicines and treatments we use contain ingredients that come from human or animal sources. If you have any concerns about this, please tell your doctor so that we can tell you if this applies to any medicines or treatments planned for you and discuss alternatives.

Hospital notes and confidentiality

To provide you with the best medical care we need to keep notes of your condition, treatment and progress. We would like to assure you that this information, which forms your medical record, is kept confidential at all times. For more details about how we use your records and what the law allows see www.nhs.uk/records or our leaflet 'How we use your personal information' (PIL3040) on our website <http://publicdocuments.sth.nhs.uk/pil3040.pdf>.

You also have a legal right to see your medical records. If you wish to view your records or to have copies supplied, you should apply in writing to the following address (please note that we do charge for making copies of your records):

The Medical Records Manager
Sheffield Teaching Hospitals NHS Foundation Trust
Royal Hallamshire Hospital
Glossop Road
Sheffield
S10 2JF

Teaching at the hospital

As a teaching hospital, we have a responsibility to train future doctors, nurses and other health professionals. This means that students may be present during your treatment and be involved in your care. All our students work under the supervision of a qualified member of staff.

By allowing students to be involved in your care you can make a valuable contribution to their training. If you prefer not to, please tell a member of staff as soon as possible. You have a right to do this, and your decision will not affect your treatment in any way.

Research at the hospital

Many of the treatments available today have been developed as a result of patients and families taking part in laboratory and clinical research. The Trust is one of the country's leading centres of this research and undertakes studies across a vast range of specialties. In taking part in a study you can help improve treatments not just for yourself but for many others too. If you are interested in finding out what studies are taking place, please speak to a member of staff. Alternatively you may be approached to take part in a study – you do not have to agree and your decision will not affect the treatment you receive.

Organ and tissue donation

Organ transplantation saves and enhances people's lives. It is often the best or even the only treatment for many patients suffering from disease or failure of a major organ such as the kidneys, liver or lungs. Many patients each year benefit from a transplant, but this depends entirely on the generosity of donors and their families who are willing to consider organ and tissue donation. If you would like more information about joining the NHS Organ Donor Register, visit the organ donation website www.organdonation.nhs.uk or call free on 0300 123 23 23.

Please also speak to your family and friends about your donation decision so that they are aware of your wishes in the event of your death.

Mobile phones and mobile devices

It is our hospital policy for mobile phones and mobile devices to be switched to silent when entering a hospital ward or department. This is to respect the hospital environment for patients and staff. If you need to receive or make a call, please do so away from the ward or clinical areas.

To protect patient confidentiality, mobile phones and devices with cameras should not be used to take photographs/videos in areas where other patients are present. Any other photographs/videos taken should be with the permission of the individuals. The photographing/videoing of clinical records, x-rays, scans or examinations is not permitted.

It is also hospital policy that you should not display or play any material on a mobile device which might cause offence to other people.

There are some areas of the hospital where mobile phone and mobile device usage is forbidden or restricted. These areas are generally where specialist medical equipment is being used to treat a patient e.g. critical or intensive care wards and units. Please follow local signage. If you are in an area where you are not allowed to use your mobile device, you must switch it off and not leave on silent or vibrate as this can still affect medical equipment.

Free Wi-Fi

Sheffield Teaching Hospitals offers a free, browsing only Wi-Fi service for all patients and guests on Trust premises. To connect to the internet, select 'Guest Wi-Fi' from the list of available networks listed on your device (Settings >> WiFi >> Guest WiFi). This will load a login page.

Simply accept the terms and conditions. Upon acceptance, you'll be redirected to the Sheffield Teaching Hospitals website, and connected to the internet.

Please note that this service is restricted to browsing only, and some sites are restricted to align with the Trust commercial obligations and policies.

The Guest Wi-Fi service is free, but patients and visitors must supply their own devices, headphones, and chargers. Sheffield Teaching Hospitals cannot provide technical support for patient and visitor devices, so please check the 'Guest Wi-Fi Access - Common Problems' user guide prior to your stay, to ensure that your device settings are compatible with the service. This guide can be found on our main website: www.sth.nhs.uk/wifi

Telephones

Public telephone facilities are available in the main hospital entrance on B Floor. Please ask the receptionist in your clinic for directions.

Smoking

Smoking is not allowed anywhere within our hospital buildings or grounds. Vaping is allowed within the grounds away from entrances.

If you would like help to stop smoking please telephone Yorkshire Smokefree Sheffield on **0800 612 0011** (free from landlines) and **0330 660 1166** (free from mobiles) or see their website: <http://sheffield.yorkshiresmokefree.nhs.uk/>

Zero tolerance

Our staff are here to help you so please treat them with respect. Violent or abusive behaviour, either physical or verbal, is not acceptable and will not be tolerated, we will take appropriate action, which may include prosecution.

Services available

Refreshments

There are various places to eat and drink with a range of hot and cold options:

- Café - A Floor (Outpatient Entrance)
- Café - B Floor (Main Entrance)
- Main hospital dining room and coffee shop - D Floor

There are also vending machine facilities around the hospital site.

Shops and cash points

There are the following shops and cash point on site:

- WH Smiths - B Floor (Main Entrance)
- Boots - C Floor
- NatWest cashpoint - B Road (outside the Main Entrance)

Volunteer Service

The Volunteer Service in the hospital is delivered in partnership with Sheffield Hospitals Charity. Volunteers play a vital role within Sheffield Teaching Hospitals and giving your time helps make a big difference to our patient's lives.

We have around 600 volunteers carrying out many different roles including:

- **Ward Volunteers** who talk to patients or involve them with activities to help pass the time on the wards. They can also support patients at mealtimes.
- **Welcomers** who provide a friendly and courteous welcome to patients and visitors and help them find their way around the hospital.
- **Outpatient Volunteers** who provide a friendly and welcoming presence to patients and help to make the visit for their appointments comforting and pleasant.
- **Accident & Emergency Support Volunteers** who provide support to nursing and medical staff, housekeepers, patients and their relatives. This could include providing companionship for vulnerable patients.
- **Patient Feedback Volunteers** who carry out surveys and audits across the hospital.
- **Clothing Project Volunteers.** The Clothing for Patients project offers clothing to patients who have no suitable clothes to travel home in on discharge. Volunteers help run the project and make sure wards are fully stocked.
- **Arts in Health Volunteers.** Volunteers assist in arts sessions on different wards in the hospital, helping patients to get involved.

All our volunteers will have hospital identification badges and wear a distinctive blue and yellow volunteer uniform.

If you are interested in becoming a volunteer and would like more information please visit our website www.sth.nhs.uk/work-for-us/volunteering, call the Voluntary Services Team on 0114 271 5735 or email us at sth.volunteer@nhs.net

Hospital chaplains

The chaplains on the hospital staff are drawn from a range of faiths and beliefs. They offer broad support to anyone who is facing the deep personal issues that hospital may raise, as well as religious care to those from faith groups.

If you would like to see a chaplain, ask a nurse, relative or friend to leave a message on 0114 271 4999.

The hospital chapel on A Floor is available to all throughout the day as a place of quiet or prayer. There is also a Muslim prayer room on B Floor and a multi-faith room on the right-hand side of the chapel. At Weston Park Hospital, there is a chapel on the first floor.

Sheffield Hospitals Charity

Help your local doctors and nurses to deliver the best possible care for patients. Your support will enable them to continue delivering world class care by funding state-of-the-art equipment, pioneering research, patient support services and the transformation of your hospitals into more comforting and welcoming spaces.

For more information, or to make a donation, visit us in the Fundraising Hub based in the Huntsman entrance at the Northern General Hospital, call 0114 226 7351, email charity@shct.nhs.uk or visit Sheffieldhospitalscharity.org.uk

Your opinion is very important to us

Whether you are happy or unhappy with the care and treatment that you have received we'd like to know about it.

If we are not getting it right and you want to raise a concern, you can speak to any member of staff. If the problem can be resolved quickly we will do our best to put things right.

If you prefer, you can call the Patient Advice and Liaison Service (PALS) on 0114 271 2400. They will be happy to listen to you and assist you by putting you in touch with the right person to address your concern. PALS can also give you further advice on how to make a complaint.

How to make a complaint

We can send you a complaint form or you can complete one online at the Sheffield Teaching Hospitals website www.sth.nhs.uk/patients/tell-us-what-you-think. Or if you prefer you can write to us regarding your concerns by sending your letter to the Chief Executive using the address below:

Chief Executive
Sheffield Teaching Hospitals NHS Foundation Trust
8 Beech Hill Road
Sheffield S10 2SB

Your complaint will be treated confidentially and will not affect your current or future care and treatment in any way.

Support with making a complaint

If you need further help and support to make your complaint you can contact the NHS Complaints Advocacy Service on:

- free phone: 0800 035 0396
- textphone: 0796 002 2939

- email: info@sheffieldadvocacyhub.org.uk

Further information is available at:

- www.nhscomplaintsadvocacy.org
- <https://sheffieldadvocacyhub.org.uk/>

Further help and support

If you are still unhappy after you have received our answer to your complaint you can contact the Parliamentary and Health Service Ombudsman on 0345 015 4033 or visit www.ombudsman.org.uk.

You can also have your say about how Health Services are delivered in Sheffield by contacting Healthwatch on 0114 253 6688 or visiting www.healthwatchsheffield.co.uk.

Patient experience feedback

The Trust values your feedback and undertakes a number of surveys to get a better understanding of the experience of our patients and to improve services. To do this we may pass your contact details to our approved surveys contractor and you may be asked for feedback via text message, telephone, email or letter. You will never be contacted for any reason other than in relation to our services and your care.

Data is shared in line with Caldicott requirements and is the minimum necessary to process the survey. It is provided through a secure network and all data is deleted on the Trust servers within 30 days.

Participation in surveys is voluntary and all feedback provided is anonymous and confidential and will not affect any future care.

If you do not wish to participate in a survey then please contact our Patient Advice and Liaison Service (PALS) on 0114 271 2400 or sth.pals@nhs.net.

For further information please visit <https://www.sth.nhs.uk/about-us/general-data-protection-regulations> for our most up-to-date GDPR information and Privacy Notice.

Friends and Family Test

This hospital takes part in the Friends and Family Test which asks the simple question **“Overall, how was your experience of our service?”**

You may be contacted either by SMS or an automated telephone survey asking you to tell us what you think about your experience. Responses are free and anonymous and participation is voluntary. Your response will not affect your treatment or care. Your feedback is very important to help us improve our services.

You can also give feedback online by following this link <http://ratenhs.uk/0nonrj>. Some departments may have electronic devices to support you giving feedback via the Friends and Family Test online survey while you are in the hospital.

You can also access the survey via the QR code with any smart device. Simply hold your camera over the QR code and a link to the survey will appear.



If you receive the survey and you do not wish to take part, you can simply reply STOP when you receive the SMS message, or follow instructions on the call to opt-out of the survey.

If you do not want us to contact you with this question then please inform a member of staff and we will ensure you are not contacted for the Friends and Family Test.

Thank you for your help.

Foundation Trust membership

Sheffield Teaching Hospitals NHS Foundation Trust is the organisation that runs the adult hospitals in Sheffield. Being a Foundation Trust means that our hospitals are no longer run directly by the Government. Instead, we are accountable to local people like you. For the Foundation Trust to work it needs your support and input by becoming a member. It's completely free of charge. Over 11,000 local people have already become members. Membership is open to everyone.

As a member:

- You will be invited to exclusive member's events such as open evenings where you get to listen to some of our medical experts.
- You will receive our free quarterly member's newsletter 'GoodHealth' which is full of health tips and advice direct from our doctors and nurses as well as valuable information on the hospitals and what's going on in the NHS.
- You will get the chance to have your say by taking part in surveys about the hospital or letting the Hospital Governors (who represent members) know your views.
- You will be eligible to stand for election as a Governor.
- You can vote in elections for Governors.

To become a member complete and return the form over the page or alternatively send an email to jane.pellegrina1@nhs.net.

No
stamp
required

NHS Foundation Trust Office
Sheffield Teaching Hospital NHS
Foundation Trust
FREEPOST NAT9274
SHEFFIELD S5 7ZZ

Fold along this line -----



Membership registration

Please register me as a member of the Sheffield Teaching Hospitals NHS Foundation Trust, my details are as follows:

Title: Mr Mrs Ms Other

Family name:

First name:

Address:

Postcode:

Tel. No:

Email address:

Date of Birth:

Gender: Male Female

This section is optional but allows us to ensure that our potential membership reflects the diversity of our community.

I would describe my ethnic origin as:

White British White Other (non-British)

Asian or Asian British Mixed or Multi-heritage

Black or Black British Any other background

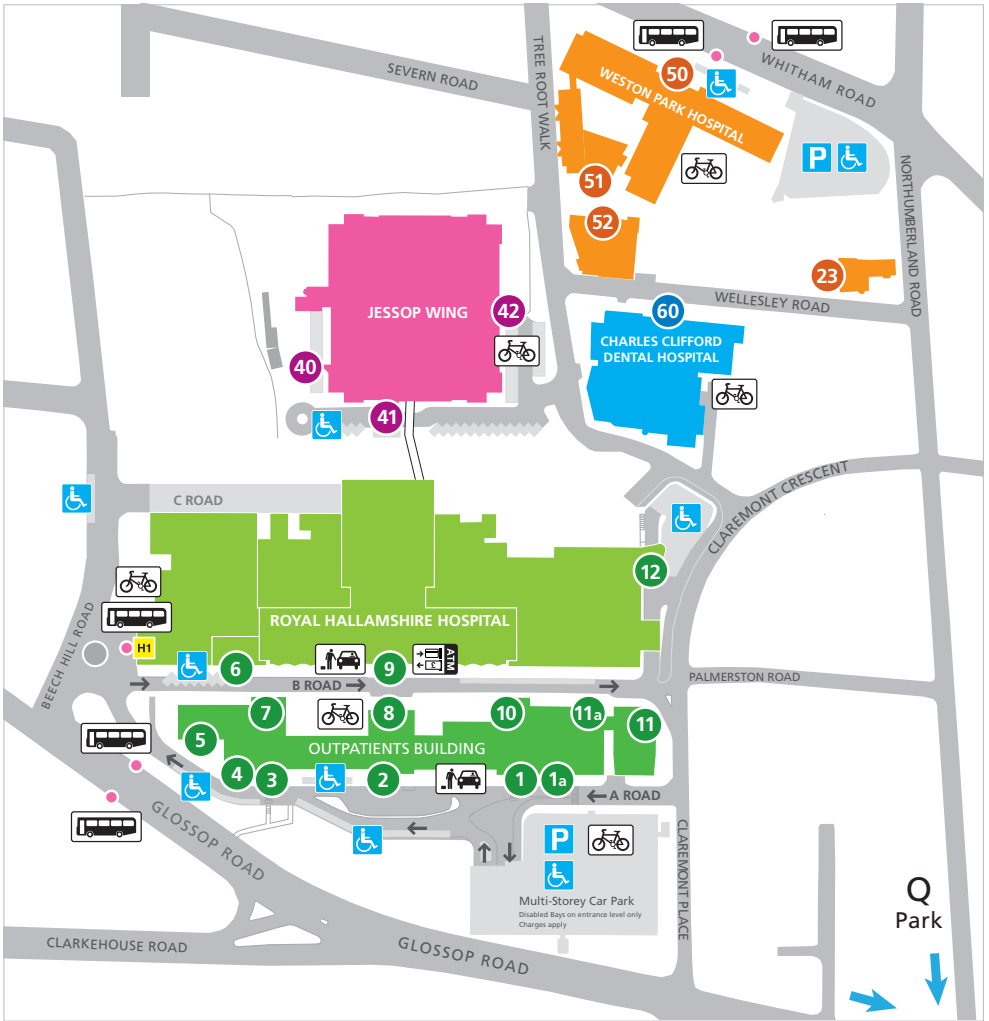
I would like to register my interest in becoming:

a public member a public member a patient member
living in Sheffield living outside Sheffield

Signed: Date:

Useful numbers and websites

Sheffield Teaching Hospitals	www.sth.nhs.uk
Hospital leaflets	www.sth.nhs.uk/patients/patient-information
Northern General Hospital	0114 243 4343
Royal Hallamshire Hospital	0114 271 1900
Jessop Wing	0114 271 1900
Weston Park Hospital	0114 226 5000
Charles Clifford Dental Hospital	0114 271 7800
Patient Services Team	0114 271 2400
Yorkshire Smokefree, Sheffield	0800 612 0011
NHS 111 (non-emergency service)	111
NHS Choices	www.nhs.uk
Traveline	01709 51 51 51
Gov.uk	www.gov.uk



Key to symbols

- 

Pay & display parking
- 

Disabled parking
- 

Hospital shuttle bus
- 

Entrance number
- 

Bus stop
- 

Bicycle parking
- 

Drop-off zone
- 

Cash machine

How to use this map




All the entrances to our hospitals are numbered on your appointment letter, on this map and on the entrances themselves, to help you find your way to your destination.

Further help is available at our reception points or entrances to help guide you to the department or ward you are looking for.

ROYAL HALLAMSHIRE HOSPITAL

	1 Eye Clinic		7 Medical Audiology Hearing Services Speech and Language Therapy
	1a Children's Eye Clinic		8 Outpatients
	2 Sheffield Vision Centre Outpatients and Sheffield Vision Centre		9 RHH Main Entrance
	3 Medical Outpatients		10 Urology
	4 John Ward Diabetes Centre		11 Sexual Health Sheffield (Formerly GU Medicine)
	5 Theatre Admissions Unit		11a Sexual Health Sheffield (Formerly GU Medicine)
	6 Day Case Centre		12 Anti-Coagulation Minor Injuries Unit Rheumatology

JESSOP WING

	40 Assisted Conception Unit
	41 Jessop Wing Main Entrance
	42 Maternity Emergencies

WESTON PARK HOSPITAL

	23  Cancer Support Centre
	50 WPH Main Entrance
	51 Cancer Research Centre
	52 Broomcross Building

CHARLES CLIFFORD DENTAL HOSPITAL

	60 CCDH Main Entrance
---	------------------------------------



**Sheffield
Hospitals
Charity**

To help support your local hospitals visit
sheffieldhospitalscharity.org.uk

Registered Charity No. 1165762



Yes I donate
ORGAN DONATION

**Alternative formats can be available on request.
Please email: sth.alternativeformats@nhs.net**

© Sheffield Teaching Hospitals NHS Foundation Trust 2021

Re-use of all or any part of this document is governed by copyright and the "Re-use of Public Sector Information Regulations 2005" SI 2005 No. 1515. Information on re-use can be obtained from the Information Governance Department, Sheffield Teaching Hospitals. Email sth.infogov@nhs.net