

## How to contact us

Firth Park Dental Clinic:

- **0114 307 8600**

If you are unable to reach the clinic on this number, please ring Heeley Dental Clinic on:

- **0114 226 1721**

If you are a registered patient and have a dental emergency we will aim to offer you an appointment within 24 hours.

If you ring us after 3.00pm on a Friday, we may not be able to offer you an appointment until the following Monday.

In the event of an emergency please phone the above numbers.

## How to find us

Firth Park Dental Clinic  
North Quadrant  
Sheffield  
S5 6NU

# Outreach Teaching Dental Clinic

 **Information for patients**  
Community and Special Care  
Dentistry

"Training our future Dental  
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SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST



## Opening times

Monday to Friday

Morning clinic: 9.00am – 12.30pm

Afternoon clinic: 1.30pm – 4.45pm

## About the service

We are part of Sheffield Teaching Hospitals NHS Foundation Trust providing NHS dental care in the community.

As an outreach teaching unit we work in partnership with the University of Sheffield providing important training to dental students.

Our students provide treatment under the supervision of a highly experienced dental surgeon and with the support of qualified dental nurses.

## What you can expect from us

We aim to provide quality NHS care with a professional and compassionate approach.

This treatment can be provided on a single treatment or continuing care basis.

To allow us to provide quality care you may find that your appointments are longer than you may expect.

Although we will try to book your appointments with the same student each visit, this may not always be possible.

## Help us to help you

We will aim to provide care as efficiently as we can. You can help us to achieve this by:

- **Arriving on time for your appointments**

We may need to rebook your appointment if you arrive 15 minutes late or more.

- **Providing 24 hours notice for cancellations**

Persistent cancellation of appointments may result in treatment being discontinued and your removal from our list.

- **Remembering your appointments**

If you fail to attend 2 appointments in a 12 month period, your treatment will be discontinued and you will be removed from our list.

- **Following our recall policy**

At the end of your course of treatment, the supervising dentist will explain when your next examination is due and how to contact us to make this appointment.

## Do I need to pay for treatment?

Some patients may have to pay for treatment, depending on their circumstances.

You will be advised at your initial appointment of the cost of any treatment.

An HC 1 can be provided if you are unsure of your exemption status.

Please try to have any exemption details to hand.

## Do you provide emergency appointments?

With regret, we cannot offer emergency appointments to non-registered patients.

In case of emergency when the clinic is closed please call NHS **111**.